

Cancellation Policy

Statutory Right of Cancellation

You are entitled to cancel this contract within 14 (fourteen) days, without giving any reason.

The cancellation deadline is fourteen days from the day on which you or a third party specified by you, who is not the forwarder, have or has taken possession of the final delivery of goods.

In order to exercise your right of cancellation, you are obliged to inform us (Sévigné Goldschmiede GmbH, Promenadeplatz 10, 80333 Munich (Germany), Telephone no.: +49 (0)89 296072, Telefax no. +49 (0)89 221162, E-Mail: kontakt@sevigne.de) by means of an unequivocal declaration (e.g. a letter sent by post, a telefax or an email message) of your decision to cancel this contract. For this purpose, you are free to use the enclosed specimen Notice of Cancellation, which is however not mandatory. You may also electronically complete and submit the specimen form of notice of Cancellation or other unambiguous statement on our website <https://sevigne.de/widerrufsbelehrung>. If you make use of this option, we will immediately (e.g. by e-mail) send you a confirmation of receipt of such a revocation.

In order to meet the cancellation deadline, it is sufficient that you send the notice of exercise of your right of cancellation prior to the expiry of the cancellation deadline.

Effects of Cancellation

When you cancel this contract, we are obliged to promptly reimburse any and all payments which we received from you, including costs of delivery (with the exception of additional costs resulting from the fact that you have chosen a mode of delivery other than the most favourable standard mode of delivery offered by us), and at the latest within fourteen days from that day on which we received your Notice of Cancellation of this contract. For this reimbursement, we will use the same means of payment which you have chosen for the original transaction, unless otherwise expressly agreed upon with you; in no event will we charge any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You are obliged to return or to hand over goods promptly to us and in any case at the latest within fourteen days from that day on which you informed us of your revocation of this contract. The deadline has been complied with, when you dispatch the goods prior to the expiry of the fourteen days' cancellation deadline. The costs of return of the goods will be borne by you.

You are obliged to make compensation for any loss of value of the goods only, if such loss of value is due to the handling of the goods in a manner that is not necessary to establish the nature, characteristics and functioning of the goods.

Note on the exclusion of the right of Cancellation

According to sec. 312g para. 2 no. 1 German Civil Code (BGB), the right of cancellation does not apply to contracts for the delivery of goods which are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer.

Specimen Form of Notice of Cancellation

Should you wish to cancel the contract, kindly fill out this form and return it to us at the following address:

Sévigé Goldschmiede GmbH,
Promenadeplatz 10,
80333 München,
Telefax no. +49 (0)89 221162,
E-Mail: kontakt@sevigé.de

I/We (*) herewith give notice of cancellation of the contract concluded by me/us (*) for the purchase of the following goods (*)/ the rendering of the following service (*)

- Ordered on (*)/ received on (*): _____
- Name of Consumer(s): _____
- Address of Consumer (s): _____

Signature of Consumer (s) (only when this Notice is provided on paper)

Date

(*) please delete whichever is not applicable.